

Spanish for Drivers & Transport Workers

140 Essential Phrases for Taxi, Rideshare, Shuttle & Delivery

Pickup | Navigation | Fares | Safety | Conversation

140 Spanish phrases with pronunciation guides

7 categories covering every ride from pickup to drop-off

Emergency commands & safety phrases section

Quick-reference card for the visor or dashboard

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How to Use This Workbook

This workbook gives you 140 Spanish phrases for drivers and transport workers: taxi drivers, rideshare drivers, shuttle operators, delivery drivers, and anyone who transports Spanish-speaking passengers. Organized by the flow of a ride -- from pickup to drop-off.

Each phrase includes the Spanish, English translation, pronunciation guide, and context. The safety section covers emergency commands, accident response, and medical situations you may encounter on the road.

How to use: Keep the quick-reference card on your visor. Practice one section per shift. Spanish-speaking passengers consistently rate drivers who try their language higher -- and tip better.

Pronunciation Guide

'a'	= ah (like father)
'e'	= eh (like bet)
'i'	= ee (like see)
'o'	= oh (like go)
'u'	= oo (like boot)
'h'	= always silent
'j'	= strong h (like loch)
'll'	= y sound (like yes)
'n (tilde)'	= ny (like canyon)
'rr'	= rolled r

1. Pickup & Greeting Passengers (20 phrases)

Buenos días / Buenas tardes / Buenas noches

Good morning / afternoon / evening

[use when: Greeting passengers]
[BWEH-nahs TAHR-dehs / BWEH-nahs NOH-chehs]

Es usted [nombre del pasajero]?

Are you [passenger name]?

[use when: Confirming passenger identity]

Soy su conductor -- [nombre de la app/compania]

I'm your driver -- [app/company name]

[use when: Introducing oneself]

A donde lo llevo?

Where am I taking you?

[use when: First question of the ride]

Ya puso la direccion en la aplicacion?

Did you already enter the address in the app?

[use when: App-based rides]
[YAH POO: Ah-plee-kah-see-OHN]

Permitame ayudarle con su equipaje

Let me help you with your luggage

[use when: Offering luggage help]
[PWEH-nahs DEE-PAH-heh]

Cuántas maletas lleva?

How many bags do you have?

[use when: Luggage count]
[KWAHTAH YEH-vah]

Pongase el cinturón de seguridad, por favor

Please put on your seatbelt

[use when: Safety first]
[POH-gee SEEN-too-ROHN deh seh-goo-ree-DAHD]

Todos listos alla atras?

Everyone ready back there?

[use when: Check back]
[TOH-dohs GEE-ah-YAH ah-TRAHS]

El aire acondicionado esta bien? O quiere mas frio?

Is the AC okay? Or would you like it cooler?

[use when: Comfort check]
[LEE-ah-see-oh-NAH-doh ehs-TAH bee-EHN]

Prefiere musica o silencio?

Do you prefer music or quiet?

[use when: Music preference]
[PWEH-nahs DEE-see-oh]

Puedo subir/bajar el volumen si quiere

I can raise/lower the volume if you'd like

[use when: Volume adjustment]
[PWEH-nahs DEE-see-oh]

Si necesita algo durante el viaje, dígame

If you need anything during the trip, tell me

[use when: Open invitation]
[SI-NEE-see-oh-RAHN-teh ehl vee-AH-heh, DEE-gah-meh]

El viaje dura aproximadamente [X] minutos

The trip takes approximately [X] minutes

[use when: Trip duration estimate]
[LEE-ah-see-oh-ksee-mah-dah-MEHN-teh]

Vamos por la ruta mas rapida

We're taking the fastest route

[use when: Route explanation]
[MAHS RRAH-pee-dah]

Voy a evitar el trafico si puedo

I'll avoid traffic if I can

[use when: Traffic avoidance]
[PWEH-nahs DEE-see-oh]

Hay trafico hoy -- el viaje puede tardar mas

There's traffic today -- the trip may take longer

[see when: Traffic warning] h1 vee-AH-heh PWEH-deh tahr-DAHR mahs]

Esta bien si tomo un atajo?

Is it okay if I take a shortcut?

[see when: Shortcut permission] moh oon ah-TAH-hoh]

Voy a poner el GPS en espanol si prefiere

I'll set the GPS to Spanish if you prefer

[see when: GPS language] eh-peh EH-seh ehn ehs-pah-NYOHL]

Listo -- comenzamos el viaje

Ready -- we're starting the trip

[see when: Starting the trip] h1 vee-AH-heh]

2. Asking & Giving Directions (20 phrases)

Doble a la izquierda / derecha aqui

Turn left / right here

[Use when giving instructions] EHR-dah / deh-REH-chah ah-KEE]

Siga derecho -- todo recto

Go straight -- straight ahead

[Use when giving instructions] TOH-doh REHK-toh]

En el semaforo, doble a la derecha

At the traffic light, turn right

[Use when giving instructions] DOH-bleh ah lah deh-REH-chah]

Tome la proxima salida

Take the next exit

[Use when giving instructions] See-mah sah-LEE-dah]

Es en esta calle?

Is it on this street?

[Use when confirming street]

Que numero de casa/departamento?

What house/apartment number?

[Use when asking for address] AH-sah / deh-pahr-tah-MEHN-toh]

Esta del lado izquierdo o derecho de la calle?

Is it on the left or right side of the street?

[Use when asking for side of street] Eehs-kee-EHR-doh oh deh-REH-choh]

Es antes o despues del parque?

Is it before or after the park?

[Use when asking for location] Eehs dehl PAHR-keh]

Esta cerca de algun punto de referencia?

Is it near any landmark?

[Use when asking for landmark] Eehs-GOON POON-toh deh reh-feh-REHN-seeah]

Conoce la zona o prefiere que use el GPS?

Do you know the area or prefer I use GPS?

[Use when asking for navigation preference] Eehs-fee-EH-reh keh OO-seh ehl heh-peh-EH-seh]

Esta bien si paso por la autopista?

Is it okay if I take the highway?

[Use when asking for highway option] AH-soh pohr lah ow-toh-PEES-tah]

Hay peaje en esa ruta -- esta bien?

There's a toll on that route -- is that okay?

[Use when asking for toll notification] sah ROO-tah -- ehs-TAH bee-EHN]

Me perdi un poco -- disculpe

I got a little lost -- sorry

[Use when admitting error] koh -- dees-KOOL-peh]

Estamos cerca -- unos dos minutos mas

We're close -- about two more minutes

[Use when asking for time] kah -- OO-nohs dohs mee-NOO-tohs mahs]

Aqui es -- este es el lugar?

Here it is -- is this the place?

[Use when asking for location] loo-GAHR]

Desea que lo espere?

Would you like me to wait for you?

[Use when asking for wait time] ehs-PEH-reh]

Cuanto tiempo necesita? Espero aqui si quiere

How much time do you need? I'll wait here if you want

[use when Road Trip]
[seh-VEE-see-PAHL neh-seh-SEE-tah]

Hay alguna ruta que prefiera?

Is there a route you prefer?

[use when Road Trip]
[seh-VEE-see-PAHL keh preh-fee-EH-rah]

Esta es la entrada principal o la de servicio?

Is this the main entrance or the service entrance?

[use when Entering]
[seh-VEE-see-PAHL oh lah deh sehr-VEE-see-oh]

Lo dejo aqui o quiere que lo acerque mas?

Shall I drop you here or would you like me to get closer?

[use when Drop-off/ Pick-up]
[seh-VEE-see-PAHL EH-reh keh loh ah-SEHR-keh mahs]

3. Discussing Fares & Payment (20 phrases)

El viaje cuesta [cantidad]

The trip costs [amount]

~~Use when stating fare~~
[use when stating fare]

Cuanto cuesta ir a [destino]?

How much does it cost to go to [destination]?

~~Use when asking fare~~
[use when asking fare]

El precio es fijo -- no cambia con el trafico

The price is fixed -- it doesn't change with traffic

~~Use when fixed fare assurance~~
[use when fixed fare assurance]

Se cobra por tiempo y distancia

It's charged by time and distance

~~Use when explaining fare~~
[use when explaining fare]

La tarifa minima es [cantidad]

The minimum fare is [amount]

~~Use when minimum fare~~
[use when minimum fare]

Hay un recargo por equipaje adicional

There's a surcharge for extra luggage

~~Use when luggage surcharge~~
[use when luggage surcharge]

El peaje no esta incluido en la tarifa

The toll is not included in the fare

~~Use when toll not included~~
[use when toll not included]

Acepto efectivo y tarjeta

I accept cash and card

~~Use when payment method~~
[use when payment method]

Tiene cambio de [cantidad]?

Do you have change for [amount]?

~~Use when change question~~
[use when change question]

Disculpe -- no tengo cambio suficiente

Sorry -- I don't have enough change

~~Use when no change sufficient~~
[use when no change sufficient]

El pago es por la aplicacion -- no en efectivo

Payment is through the app -- not in cash

~~Use when app payment method~~
[use when app payment method]

Quiere el recibo impreso o por correo?

Do you want the receipt printed or by email?

~~Use when receipt preference~~
[use when receipt preference]

La propina es opcional pero muy apreciada

The tip is optional but very appreciated

~~Use when tip mention~~
[use when tip mention]

Me puede dar una buena calificacion en la app?

Can you give me a good rating on the app?

~~Use when rating request~~
[use when rating request]

El viaje ya esta pagado por adelantado

The trip is already prepaid

~~Use when Prepaid trip~~
[use when Prepaid trip]

Le parece bien [cantidad]?

Does [amount] sound fair to you?

~~Use when negotiating fare~~
[use when negotiating fare]

Me esta cobrando de mas -- el tablero dice [cantidad]

You're overcharging me -- the meter says [amount]

~~Use when: Fare dispute~~
[sew-deh-TEE-ko-dis-PAH-ahn-doh deh MAHS]

Vamos a revisar la tarifa juntos

Let's review the fare together

~~Use when: Receiving fare~~
[sew-vehn-sew-ree-ving-fah-tee-ree-fah HOON-tohs]

Puedo dividir el pago entre varias tarjetas?

Can I split the payment across multiple cards?

~~Use when: Split payment~~
[sew-vehn-spleit-pay-ment ehl PAH-goh EHN-treh VAH-ree-ahs tahr-HEH-tahs]

Gracias -- muy amable. Buen viaje

Thank you -- very kind. Have a good trip

~~Use when: Closing payment~~
[sew-vehn-sew-ah-mah-bleh. bwehn vee-AH-heh]

4. Airport & Hotel Runs (20 phrases)

Vamos al aeropuerto -- terminal nacional o internacional?

We're going to the airport -- domestic or international terminal?

~~Use when: Airport terminal~~ [see when: Airport terminal] PWEHR-toh -- tehr-mee-NAHL nah-see-oh-NAHL]

A que hora sale su vuelo?

What time does your flight leave?

~~Use when: Flight departure check~~ [see when: Flight departure check] EH-loh]

Llegamos con tiempo -- no se preocupe

We'll arrive with time -- don't worry

~~Use when: Restaurant~~ [see when: Restaurant] EHM-poh -- noh seh preh-oh-KOO-peh]

El aeropuerto esta a [X] minutos sin trafico

The airport is [X] minutes away without traffic

~~Use when: Airport distance~~ [see when: Airport distance] ehs-TAH ah... mee-NOO-tohs]

Voy a dejarlo en salidas o en llegadas?

Should I drop you at departures or arrivals?

~~Use when: Airport drop zone~~ [see when: Airport drop zone] sah-LEE-dahs oh ehn yeh-GAH-dahs]

Su aerolinea es [nombre]? Esa sale de la terminal [letra]

Your airline is [name]? That departs from terminal [letter]

~~Use when: Terminal guidance~~ [see when: Terminal guidance] ehs... EH-sah SAH-leh deh lah tehr-mee-NAHL]

Tiene su pasaporte y pase de abordar listos?

Do you have your passport and boarding pass ready?

~~Use when: Pre-airport check~~ [see when: Pre-airport check] OHR-teh ee PAH-seh deh ah-bohr-DAHR LEES-tohs]

Necesita un carrito para el equipaje?

Do you need a luggage cart?

~~Use when: Luggage cart~~ [see when: Luggage cart] kah-RREE-toh PAH-rah ehl eh-kee-PAH-heh]

Voy al area de llegadas a recoger a un pasajero

I'm going to the arrivals area to pick up a passenger

~~Use when: Airport pickup~~ [see when: Airport pickup] peh-GAH-dahs ah reh-koh-HEHR]

Tiene el numero de vuelo para verificar la hora de llegada?

Do you have the flight number to check arrival time?

~~Use when: Flight tracking~~ [see when: Flight tracking] eh-roh deh VWEH-loh]

El vuelo viene retrasado -- esperamos aqui?

The flight is delayed -- shall we wait here?

~~Use when: Flight delay~~ [see when: Flight delay] eh-neh reh-trah-SAH-doh]

Lo llevo al hotel [nombre] -- es correcto?

I'm taking you to the [name] hotel -- is that correct?

~~Use when: Hotel confirmation~~ [see when: Hotel confirmation] ehs koh-RREHK-toh]

Ya tiene reservacion en el hotel?

Do you already have a reservation at the hotel?

~~Use when: Hotel reservation check~~ [see when: Hotel reservation check] OHN ehn ehl oh-TEHL]

Quiere que lo lleve a la entrada principal o al estacionamiento?

Shall I take you to the main entrance or the parking?

~~Use when: Hotel entrance~~ [see when: Hotel entrance] veh ah lah ehn-TRAH-dah preen-see-PAHL]

Hay un cargo por estacionamiento en el aeropuerto -- quiere que espere afuera?

There's a parking charge at the airport -- want me to wait outside?

~~Use when: Airport parking fee~~ [see when: Airport parking fee] sah-see-oh-nah-mee-EHN-toh]

Voy a dar la vuelta -- si no lo veo en 5 minutos, llameme

I'll circle around -- if I don't see you in 5 minutes, call me

~~Use when: Airport pickup circling~~ [see when: Airport pickup circling]

Tiene muchas maletas -- necesita ayuda con el check-in?

You have a lot of bags -- need help with check-in?

~~Use when leaving luggage off~~ [ehs-PEH-roh keh dees-FROO-teh soo ehs-TAH-dee-ah]

El baño mas cercano esta en la terminal -- quiere que lo lleve?

The nearest restroom is in the terminal -- want me to take you?

~~Use when leaving luggage off~~ [ehs-PEH-roh keh dees-FROO-teh soo ehs-TAH-dee-ah]

Buen viaje -- que tenga un excelente vuelo

Safe travels -- have an excellent flight

~~Use when leaving luggage off~~ [ehs-PEH-roh keh dees-FROO-teh soo ehs-TAH-dee-ah]

Bienvenido/a a [ciudad] -- espero que disfrute su estadia

Welcome to [city] -- I hope you enjoy your stay

~~Use when leaving luggage off~~ [ehs-PEH-roh keh dees-FROO-teh soo ehs-TAH-dee-ah]

Tengo un botiquin de primeros auxilios en la cajuela

I have a first aid kit in the trunk

[See When First Aid Kit] See-when-First-aid-Kit-KEEN deh pree-MEH-rohs owk-SEE-lee-ohs]

Respire profundo -- todo va a estar bien

Take a deep breath -- everything is going to be okay

[See When Calming Passenger] See-when-Calming-Passenger -- TOH-doh vah ah ehs-TAHR bee-EHN]

Quiere que llame a alguien por usted?

Would you like me to call someone for you?

[See When Offering to call family] See-when-Offering-to-call-family HL-gwee-ehn pohr oos-TEHD]

Espere aqui -- voy por ayuda

Wait here -- I'm going for help

[See When Going for help] See-when-Going-for-help voy pohr ah-YOO-dah]

6. Vehicle Issues (20 phrases)

Disculpe -- tengo que revisar algo en el carro

Excuse me -- I need to check something on the car

[See when: Vehicle check]
[See when: Vehi-le chek]

El carro esta haciendo un ruido extraño

The car is making a strange noise

[See when: Strange noise]
[See when: Strang-noise]

Tengo que parar un momento -- no es grave

I need to stop for a moment -- it's not serious

[See when: Moment stop]
[See when: Mome-nto stop]

Se me poncho una llanta -- disculpe la demora

I got a flat tire -- sorry for the delay

[See when: Flat tire]
[See when: Flat-tire]

Voy a cambiar la llanta -- toma unos 10 minutos

I'm going to change the tire -- it takes about 10 minutes

[See when: Tire change time]
[See when: Tire-change time]

Necesito poner gasolina -- es rapido

I need to get gas -- it'll be quick

[See when: Gas stop]
[See when: Gas-stop]

Hay una gasolinera cerca?

Is there a gas station nearby?

[See when: Gas station search]
[See when: Gas station search]

El motor se esta calentando -- necesito parar

The engine is overheating -- I need to stop

[See when: Overheating]
[See when: Over-heating]

Se quedo sin bateria -- necesito pasar corriente

The battery died -- I need a jump start

[See when: Dead battery]
[See when: Dead battery]

El aire acondicionado no esta funcionando bien

The AC isn't working properly

[See when: AC failure]
[See when: AC failure]

Voy a abrir las ventanas -- disculpe el calor

I'll open the windows -- sorry for the heat

[See when: Breathers around]
[See when: Breathers around]

El cinturón de seguridad esta atorado -- dejeme ayudarlo

The seatbelt is stuck -- let me help you

[See when: Seatbelt stuck]
[See when: Seatbelt stuck]

La puerta no cierra bien -- jalela con fuerza

The door isn't closing properly -- pull it firmly

[See when: Door issue]
[See when: Door issue]

Tiene un cargador que pueda usar? Mi telefono esta por apagarse

Do you have a charger I can use? My phone is about to die

[See when: Phone charging]
[See when: Phone charging]

Necesito ver el mapa en mi telefono -- un momento

I need to check the map on my phone -- one moment

[See when: Map check]
[See when: Map check]

El GPS perdio la senal -- conoce como llegar desde aqui?

The GPS lost signal -- do you know how to get there from here?

[See when: GPS failure]
[See when: GPS failure]

No se preocupe -- es solo un problema menor

Don't worry -- it's just a minor issue

~~Use when Reassure~~
[Don't worry -- it's just a minor issue -- ehs SOH-loh oon proh-BLEH-mah meh-NOHR]

Voy a pedir otro carro para que no espere

I'll request another car so you don't wait

~~Use when Request another vehicle~~
[I'll request another car so you don't wait -- ehs PAH-rah keh noh ehs-PEH-reh]

Disculpe las molestias -- le voy a hacer un descuento

Sorry for the inconvenience -- I'll give you a discount

~~Use when Offer a discount~~
[Sorry for the inconvenience -- I'll give you a discount -- ehs LEHS-tee-ahs -- leh voy ah ah-SEHR oon dehs-KWEHN-toh]

Gracias por su paciencia -- ya podemos continuar

Thank you for your patience -- we can continue now

~~Use when Resolve~~
[Thank you for your patience -- we can continue now -- ehs soo pah-see-EHN-seeah -- yah poh-DEH-mohs kohn-tee-nwahr]

7. Small Talk with Passengers (20 phrases)

Es la primera vez que visita [ciudad]?

Is this your first time visiting [city]?

[Use when: Conversation starter]
[See when: Conversation starter] vee-SEE-tah]

De donde es usted?

Where are you from?

[Use when: Original question] TEHD]

Que le parece [ciudad] hasta ahora?

What do you think of [city] so far?

[Use when: Conversation] S-tah ah-OH-rah]

El clima esta muy [caluroso/fresco/lluvioso] hoy

The weather is very [hot/cool/rainy] today

[Use when: Weather talk] mwee kah-loo-ROH-soh / FREHS-koh / yoo-vee-OH-soh]

Manana va a estar mas [soleado/nublado]

Tomorrow it's going to be more [sunny/cloudy]

[Use when: Weather forecast] TAHR mahs soh-leh-AH-doh / noo-BLAH-doh]

Viene por trabajo o por vacaciones?

Are you here for work or vacation?

[Use when: Trip purpose] AH-hoh oh pohr vah-kah-see-OH-nehs]

Le recomiendo visitar [atraccion] -- es muy bonito

I recommend visiting [attraction] -- it's very nice

[Use when: Recommendation] vee-see-TAHR... -- ehs mwee boh-NEE-toh]

El mejor restaurante de comida tipica es [nombre]

The best traditional food restaurant is [name]

[Use when: Food tips] hts-tow-RAHN-teh deh koh-MEE-dah TEE-pee-kah ehs]

Tiene hijos? Yo tengo [numero]

Do you have kids? I have [number]

[Use when: Family talk] yoh TEHN-goh]

Que musica le gusta? Puedo ponerla si quiere

What music do you like? I can put it on if you want

[Use when: Music discovery] OS-tah]

Me encanta esta cancion -- es de [artista]

I love this song -- it's by [artist]

[Use when: Music appreciation] kahn-see-OHN]

Ha probado [comida tipica]? Se la recomiendo

Have you tried [local dish]? I recommend it

[Use when: Food recommendation] roh-mee-EHN-doh]

Trabajo manejando desde hace [X] anos

I've been driving for [X] years

[Use when: Personal background] loh DEHS-deh AH-seh... AH-nyohs]

La ciudad ha cambiado mucho en los ultimos anos

The city has changed a lot in recent years

[Use when: City evolution] hm-bee-AH-doh MOO-choh]

Hay un festival este fin de semana en [lugar]

There's a festival this weekend at [place]

[Use when: Local events] EHS-teh feen deh seh-MAH-nah]

El trafico se pone muy pesado a esta hora

Traffic gets very heavy at this hour

[Use when: Traffic issues] loh I-neh mwee peh-SAH-doh]

Usted habla muy buen espanol/ingles

You speak very good Spanish/English

~~Use when complimenting someone's language skills~~ [ehs-pah-NYOHL / een-GLEHS]

Estoy aprendiendo espanol -- practico con mis pasajeros

I'm learning Spanish -- I practice with my passengers

~~Use when learning to speak~~ [ehs-pah-NYOHL]

Le gusta viajar? Cual ha sido su viaje favorito?

Do you like to travel? What's been your favorite trip?

~~Use when talking about travel~~ [kwahl ah SEE-doh soo vee-AH-heh fah-voh-REE-toh]

Ha sido un placer -- espero que disfrute su dia

It's been a pleasure -- I hope you enjoy your day

~~Use when saying goodbye~~ [ehs-PEH-roh keh dees-FROO-teh soo DEE-ah]

. EMERGENCY SAFETY COMMANDS -- Quick-Response Phrases

These are short, loud commands for urgent situations. Use a firm, clear voice. Practice these until they're automatic.

PARE!	STOP!	[PAH-reh]	Braking immediately
CUIDADO!	WATCH OUT!	[kwee-DAH-doh]	Imminent danger
BAJESE!	GET OUT!	[BAH-heh-seh]	Evacuate vehicle
QUIETO/A!	DON'T MOVE!	[kee-EH-toh/tah]	Stay still -- injury risk
AGACHESE!	DUCK DOWN!	[ah-GAH-cheh-seh]	Take cover
SUELTE ESO!	DROP THAT!	[SWEHL-teh EH-soh]	Release object
LLAME AL 911!	CALL 911!	[YAH-meh ahl noh-veh OO-noh OO-noh]	Call emergency
AUXILIO!	HELP!	[owk-SEE-lee-oh]	General distress call
FUEGO!	FIRE!	[FWEH-goh]	Fire alert
ALEJESE!	GET AWAY!	[ah-LEH-heh-seh]	Move from danger
NO TOQUE ESO!	DON'T TOUCH THAT!	[noh TOH-keh EH-soh]	Hazardous object
QUEDESE AQUI!	STAY HERE!	[KEH-deh-seh ah-KEE]	Stay put
CORRA!	RUN!	[KOH-rrah]	Evacuation run
EMPÚJEME!	PUSH ME!	[ehm-POO-heh-meh]	Need physical assistance
RESPIRE!	BREATHE!	[rehs-PEE-reh]	Calming -- panic attack

Tipping Norms for Drivers

In most Latin American countries, tipping taxi drivers is not expected but is appreciated -- 5-10% or rounding up is common. In Mexico, tipping taxi drivers is standard (10-15%). Rideshare drivers in Spanish-speaking countries receive tips similarly to the US -- 15-20% for good service. Shuttle and private drivers often receive \$2-5 per person for airport transfers. A driver who provides Spanish service to Spanish-speaking passengers in the US can expect higher tips -- the effort signals professionalism.

Formality: Always Start with 'Usted'

In a driver-passenger relationship, always use 'usted' unless the passenger is a young child or explicitly invites informality. The driver-passenger dynamic is inherently formal in Spanish-speaking cultures. Using 'tu' with an older passenger, a business traveler, or someone you just met can be perceived as disrespectful. All phrases in this workbook default to 'usted.'

The Quiet Ride vs The Conversational Ride

Passenger preferences vary by culture. Mexican and Caribbean passengers often enjoy conversation -- asking where they're from, recommending places, discussing family. Spanish passengers (from Spain) may prefer a quieter, more transactional ride. South American business travelers often fall somewhere in between. The best approach: start with a polite greeting, offer the open question 'Digame si necesita algo' (Tell me if you need anything), and let the passenger set the tone. If they respond with short answers, give them quiet. If they engage, the small talk phrases in Section 7 are your toolkit.

Navigation & Trust

Spanish-speaking passengers, especially those unfamiliar with a city, may be anxious about being overcharged or taken on longer routes. Proactively explain your route ('Vamos por la ruta mas rapida'), offer GPS visibility, and state the fare early when possible. Phrases like 'El precio es fijo -- no cambia con el trafico' build immediate trust. If you need to take a detour, explain why before you turn. Transparency turns a nervous passenger into a repeat customer.

Delivering to Spanish-Speaking Customers

For delivery drivers: 'Entregar' (to deliver), 'Paquete' (package), 'Firma' (signature). When delivering, 'Tengo una entrega para [nombre]' (I have a delivery for [name]). If you need a signature: 'Necesito que firme aqui, por favor' (I need you to sign here, please). For food delivery: 'Provecho' (enjoy your meal -- equivalent to 'bon appetit') is warmly received. These small courtesies significantly boost tip rates and ratings.

Driver Visor Quick Reference

A donde lo llevo?	Where am I taking you?
Pongase el cinturon	Put on your seatbelt
Doble a la izquierda/derecha	Turn left/right
Siga derecho	Go straight
Cuanto cuesta?	How much?
Efectivo o tarjeta?	Cash or card?
Necesita cambio?	Need change?
Aqui es?	Is this it?
Lo espero?	Shall I wait?
Buen viaje	Safe trip

Emergency Quick Reference

PARE!	STOP!
CUIDADO!	WATCH OUT!
BAJESE!	GET OUT!
AUXILIO!	HELP!
FUEGO!	FIRE!
LLAME AL 911!	CALL 911!
No se mueva	Don't move
Donde le duele?	Where does it hurt?
Alejese del carro	Move away from the car
Tranquilo/a	Stay calm

Complete Your Transport Spanish Toolkit

Spanish for Drivers & Transport (\$15) -- this workbook
Spanish for Hospitality Workers (\$15) -- hotel & resort phrases
Spanish for Restaurant Workers (\$15) -- restaurant & food service

Bundle: All 3 for \$29 at [templateforge.com](https://www.templateforge.com)